



The Islamia University of Bahawalpur
Department of Computer Science

Organizational behavior
BSIT 4th semester

FINAL TERM

Time: 30 minutes
Max. marks:20

Name.....

Roll No.

Q.No. 1: Encircle the correct option (20)

1. Which team is associated with high use of the various forms of today`s information technology such as video conferencing and email?
(a) Cross-functional team (b) self- directed team (c) quality team (d) virtual team
2. Which motivation theory focuses on establishing future performance targets?
(a) Goal theory (b) reinforcement theory (c) equity theory (d) none of the above
3. In Traditional View of conflict , conflict was a _____ outcome resulting from poor outcome of communication, lack of openness and trust between people
(a) Functional (b) Dysfunctional (c) interpersonal (d) Management
4. _____ Conflicts focuses on interpersonal relationships.
(a) Task (b) work (c) process (d) relationship
5. A group whose individual efforts result in performance that is greater than the sum of the individual inputs.
(a) Work Group (b) Work Team (c) Self managed team (d) Managerial Group
6. Problem Solving Teams have _____ employees from the same Department who meet for few hours to discuss ways of improving quality.
(a) 9 to 15 (b) 5 to 10 (c) 3 to 5 (d) 5 to 12
7. Leadership is especially important in _____, in which different teams coordinate their efforts to produce a desired outcome.
(a) Effective team Systems (b) Multi team Systems (c) team Composition (d) reward System
8. The Most effective Teams have _____ members
(a) 5 to 9 (b) 4 to 8 (c) 6 to 8 (d) none of these
9. _____ power depends on the fear of the negative results failing to comply.
(a) Expert (b) legitimate (c) personal (d) coercive
10. The most important aspect of power is that it is a function of _____
(a) Marketing (b) fear (c) work (d) dependency
11. Power is based on identification with a person who has desirable recourses or personal traits.
(a) Expert (b) referent (c) reward (d) Personal
12. Presenting logical arguments and factual evidence to demonstrate a request is reasonable.
(a) Pressure (b) coalitions (c) consultation (d) rational persuasion
13. _____ Activities include sabotage, whistle blowing and symbolic protests such wearing unorthodox dress.
(a) Legitimate (b) ingratiation (c) harassment (d) illegitimate
14. Good natured, cooperative and trusting are the features of
(a) Introversion (b) Agreeableness (c) Extroversion (d) Conscientiousness

15. A threatened strike action by a labour union to force the management to accept their demands is an example of which of the following power?
(a) Referent power (b) legitimate power (c) Reward power (d) Coercive power
16. Which dimension of Big 5 personality traits represents artistically sensitive, refined etc.
(a) Culture (b) Emotional stability (c) Conscientiousness (d) Extroversion
17. Today's managers understand that the success of any effort at improving quality and productivity must include _____.
(a) Quality management programs (b) Customer service improvements
(c) Employee's participation (d) Manufacturing simplification
18. People with which type of personality trait commonly make poor decisions because they make them too fast?
(a) Type As (b) Type Bs (c) Self-monitors (d) Extroverts
19. Which of the following is not a trait dimension in Big 5 personality trait?
(a) Extroversion (b) Agreeableness (c) Ego (d) Culture
20. The pattern of shared values, beliefs and assumptions considered to be the appropriate way to think and act within an organization.
(a) organizational development (b) Norms (c) organizational Culture (d) None of these